

TERMS & CONDITIONS HOTEL AMAR

The general conditions to be accepted by you for bookings, govern the relation between you and Hotel AMAR.

1. The contract is effectual when a room is booked and confirmed. The closing of the contract obliges the hotel to offer what was offered for the duration of the contract. Unforeseen circumstances aside, such as hotel closure. Option dates are binding for both parties. After the duration of the contract, the hotel reserves the right to offer the room to other parties.
2. The room tariffs are the tariffs applicable at the closing of the agreement, minor deviations and necessary alterations aside.
3. The room tariff listed is excluding tourist tax.
4. The invoice must, taking into account the advance payment, be paid on arrival. The hotel reserves the right to ask for the whole amount invoiced. The whole amount invoiced is the amount stated on the booking confirmation. If the amount or part of the amount is not paid before the specified date, the hotel has the right to terminate the agreement.
5. Despite all efforts customer feedback is always welcome. Please report it to the reception desk directly. Comments or remarks never justify reimbursement of (part of) the room rate paid.
6. Deviations of the agreement such as cancellation or rebooking should be documented.
7. If the planned stay is considered too dangerous due to unforeseen events such as natural disasters, war, or national unrest, the hotel has the right to terminate the agreement. Also, in case of disasters within the hotel due to for instance gas, water and electricity, the hotel has the right to terminate the agreement.
8. All guests must respect the house rules of Hotel AMAR. Breach of one of the house rules gives the hotel the right to terminate the contract without reimbursement.
9. The general terms and conditions have been filed with the Chamber of Commerce of the greater Rotterdam area.
10. When one of the terms and conditions is not useful, it does not affect the other terms and conditions.
11. Errors and changes do not pose obligations for Hotel AMAR.
12. Hotel AMAR is not responsible for theft and/or accidents in and around the hotel.
13. After final booking and payment, the agreement is effectual and a refund not possible.
14. The hotel room is booked from 15:00 hour on the day of arrival until 11:00 AM (Mon - Fri) and until 12.00 PM (Sat - Sun) on the day of departure. When late arrival is not explicitly requested and confirmed by the hotel, the hotel reserves the right to rent out the hotel room after 20:00 hour. The guest cannot lay claim to certain rooms. The check out time depends on the arrival time of the hotel guest. See "Check In and Check Out Timetable" below.

Check In and Check Out Timetable

Check in at	Check out at
01.00 AM	11.00 AM
02.00 AM	12.00 PM
03.00 AM	13.00 PM
04.00 AM	14.00 PM
05.00 AM	15.00 PM
06.00 AM	16.00 PM
07.00 AM	17.00 PM
08.00 AM	18.00 PM
09.00 AM	19.00 PM
10.00 AM	20.00 PM
11.00 AM	21.00 PM
From 12.00 PM - 01.00 AM	11.00 AM

Note: The hotel employee can deviate from these guidelines if acceptable arrangements are agreed with the hotel guest. A note of such an arrangement should be made on the check in list under 'departure', so other employees are informed of this.